

INSTITUTE OF HOTEL MANAGEMENT, CATERING TECHNOLOGY & APPLIED NUTRITION, MUMBAI

Introduction

69 years back in 1954 a long journey started with the initiative of an organization called All India Women's Central Food Council which was then spearheaded by Late Mrs.Lilawati Munshi alongwith other likeminded persons including Late Mrs. Homi Taleyarkhan and Late Mrs.Leela Jog. The Council was well supported by the husband of Mrs.Lilawati Munshi Late K.M.Munshi who was Union Minister for Food and Agriculture from 1950-1952 and Governor of Uttar Pradesh from 1952-1957 and also the founder of the world famous Bhartiya Vidya Bhawan which he established in 1938. AIWCFC, with an objective of changing the food habits of our people established Annapoorna outlets all over the country which served non-cereal, nutritive, wholesome food at low prices. This gave rise to the establishment of the College of Catering & Institutional Management later named Institute of Hotel Management, Catering Technology & Applied Nutrition, first of its kind in South East Asia at Andheri in the army barracks. Mrs.Lilawati Munshi influenced and managed to get United Nations Food & Agriculture Organisation assistance in the form of equipment and expertise. Mr.Cyril Belfield Smith, FAO Expert and Advisor to the Government of India from 1955 to 1972, was instrumental in growth of the Institute as Principal. Padmashree Ms.Thangam E.Philip took over the reins and through her dynamic leadership as Principal for 23 years brought the Institute International recognition.

Today IHM, Mumbai is reckoned to be the number ONE Institute in Hospitality Education in the country. Institute has the honour of being awarded several times the Award of Excellence for the Best Tourism Educational Institute from the Ministry of Tourism, Government of India.

Since ages India has been eye-catching centre for the widely travelled people and hotels have been instrumental not only to facilitate their stay but also to spread our rich culture and heritage. At present there is an increase in the influx of tourists on national and international level and the facilities and amenities provided to them in the hotels are also changing. Hotels form the nucleus of the Tourism Industry and have helped to make India's presence felt in the global tourist market. The Government of India is doing its maximum to boost this industry, as it is the best way to earn foreign exchange. In order to provide trained manpower to the hotel industry, Government of India has established Institutes of Hotel Management, Catering Technology and Applied Nutrition in major cities of India.

Institute of Hotel Management, Catering Technology & Applied Nutrition, Mumbai, was the first in the country to start Diploma in Hotel Management course. In August 1979, it was taken over by Government of India, Ministry of Tourism as an autonomous body. It now conducts a Three Year's Degree in Hospitality & Hotel Administration course and various Craft Courses. The entire expenses were borne in the past by the Government of India; however, the Institute is now self-reliant.

i) Aims & Objectives

The aims and objectives of the Institute are to conduct various courses and training programmes not only to provide suitable manpower to Hotel Industry to fill in its various posts but also to equip the trainees with adequate practical knowledge of the trade so as to enable them to start their own business according to their capacity.

The main objectives as stated in the Memorandum of Association of the Society are as follows:

1. To provide instructions and training in all the crafts and skills, all the branches of knowledge both theoretical and applied, and all the organizational and management techniques, which are required for the efficient functioning of hotel and catering establishments of all kinds, as well as institutional feeding programmes in schools, industrial establishment and similar organizations;
2. To impart instruction and training in modern and scientific techniques of management of modern hotels and hostels

In this way, the Institute plays a significant role in providing job opportunities to the trainees. To fulfill the aforesaid aims and objectives, the Institute runs Degree and Craft Courses thereby meeting the qualitative and quantitative requirements of man-power in various sectors of Hotel Industry and equip the trainees with adequate expertise to enable them to make an earning through self-employment, if they so desire. To cater to the needs of tourism industry and other organizations requiring high standard or operations and services, the Institute conducts all level service training programmes. In this way, the Institute besides providing trained personnel to the Hotel Industry plays a vital role in eradicating unemployment.

ii) Facilities

Campus is located in heart of the city, very close to Shivaji Park and Siddhi Vinayak temple over an area of approx three acres (location map on http://www.ihmctan.edu/contact_us.html) and has three building blocks with enough parking place, Institute has all the modern facilities which are prominently displayed in our website http://www.ihmctan.edu/our_campus.html and includes International hostel, training hotel, well equipped laboratories, classrooms, locker rooms etc.

iii. Management

Present Board of Governors Constitution

The Institute is an autonomous body registered under Societies Registration Act, 1860 managed by the Board of Governors and an Executive Committee. The day-to-day administration of the Institute is vested with the Principal who is assisted by a team of qualified and experienced members of the faculty and administrative staff. The present composition of the Board of Governors is as under:

Board of Governors	Department	Under Rule/Order
Secretary (Tourism) CHAIRPERSON	Government of Maharashtra	4(i) (a) of Memorandum of Association (vide order No.1(5)/95-HMC dated 04.12.2003)
Two Representatives of Government of Maharashtra	1. Director Technical Education 2. Deputy Secretary, Higher & Technical Education Department	4(i) (b) of Memorandum of Association (vide order No.WBP 1095/(6071)/VE.5 dated 23.11.1995)
Four Representatives of Central Government	1. Financial Advisor 2. Economic Advisor GOI, MOT, New Delhi 3. Regional Director, (W & C) India Tourism, Mumbai 4. Director (A&F), NCHMCT, Noida	4(i) (c) of Memorandum of Association 1. (vide order No.1(5)/99-HMC dated 09.12.2003) 2. (vide order No.1(5)/99-HMC dated 12.12.2004) 3. (vide order No.1(5)/95-HMC dated 18.01.2008) 4. (vide order No.1(5)/99-HMC dated 02.02.2000)
One Catering Expert	Ramesh Takulia Consultant, Learning & Development, Taj group of Hotels, Resorts Safaris	4(i) (d) of Memorandum of Association (vide order No.1(5)/99-HMC dated 10.12.2003)
Two persons from Industry	1. Mr. Sanjeev Shekhar, General Manager, Hotel Marine Plaza Sarovar Group of Hotels Mumbai 2. Post Vacant	4(i) (e) of Memorandum of Association (vide order No.4(1)/2001-HMC dated 14.11.2005)
Member/ Secretary	Principal, IHM, Mumbai	4(i) (g) of Memorandum of Association

Present Executive Committee Constitution

Regional Director (Tourism), Western India	Convener
Ramesh Takulia, Consultant, Learning & Development, Taj Hotels Palaces, Resorts Safaris	Member
Director (Administration & Finance) NCHMCT, Noida	Member
Director (Technical Education), Government of Maharashtra	Member
Principal, IHM, Mumbai	Member/Secretary

Present Staff Strength 31st March, 2023

Sr. No.	Post	In Place
1.	Principal	1
2.	H.O.D.	4
3.	Sr. Lecturer	7
4.	Lecturer	10
5.	Assistant Lecturer – Regular/Contract	7
6.	A.O.	1
7.	O.S.	1
8.	Accountant	-
9.	UDC	5
10.	LDC	3
11.	Librarian	1
12.	PA to Principal	-
13.	Steno	-
14.	Foreman	-
17.	Attendant	14
	Total Staff	54

iv) Courses offered

The Institute conducts a number of regular courses and trains over a thousand young people every year. The courses vary from a Three-Year Degree Course in Hospitality and Hotel Administration of NCHMCT in affiliation with IGNOU. We also conduct the Diploma course in Food Production of one and half-year duration.

A. REGULAR COURSES : (INTAKE)

1. **B.Sc.** in Hospitality and Hotel Administration – (456) Three Year duration

B. SKILL DEVELOPMENT/SKILL CERTIFICATION COURSES

SR NO	DATE	WAITER	COOK	HOUSEKEEPING UTILITY	TOTAL
1	19.09.22 TO 24.09.22	10	36	5	51
2	07.11.22 TO 12.11.22	9	16	12	37
3	21.11.22 TO 26.11.22	26	25	20	71
4	09.01.23 TO 14.01.22	8	6	9	23
5	06.03.23 TO 11.03.23	14	30	31	75
TOTAL		67	113	77	257

C. OTHER SHORT TERM CUSTOMISED COURSES

In addition to the full time NCHMCT courses, we also conduct short term Certificate course in Cookery and Bakery which are of three months duration. Certificates are awarded by the Institute for the three months part time courses in Cookery and Bakery. Entire expenditure incurred on these courses is met through the fees collection.

v) **Admission procedure:**

The National Council for Hotel Management & Catering Technology, the apex body advertises in various leading newspapers in India for the B.Sc. in Hospitality and Hotel Administration course admissions. Required qualification for the B.Sc. course is 10+2 or equivalent and maximum age 25years with relaxation in age for reserved category as per rules. After which there is an entrance exam on an All India basis. In the financial year 2022 – 2023 online entrance exam was conducted. Once the results of the entrance exams are out, the selected candidates have to attend an online counseling session. After this is done, the candidates are allotted an Institute, depending on the rank they have secured at the entrance exam and their choice of Institute.

For other Craftmanship courses the admissions are done by the Institute in accordance with the procedure laid down by National Council for Hotel Management & Catering Technology.

For Hunar Se Rozgar/Skill Certification courses, the admission is granted on first-come-first served. Destination programme under skill development certificate course admission was given to local people residing in that areas on first-come-first served basis

vi) Degree / Diploma / Certificates awarded

IGNOU Degree is awarded to students of B.Sc. in Hospitality and Hotel Administration after completing the three year programme. This is jointly conducted by National Council for Hotel Management and Indira Gandhi National Open University.

For Craft level course i.e. Diploma in Food Production, students are awarded a Certificate on completion of the course by the National Council for Hotel Management & Catering Technology.

vii) Examinations/Academic Results/Achievements

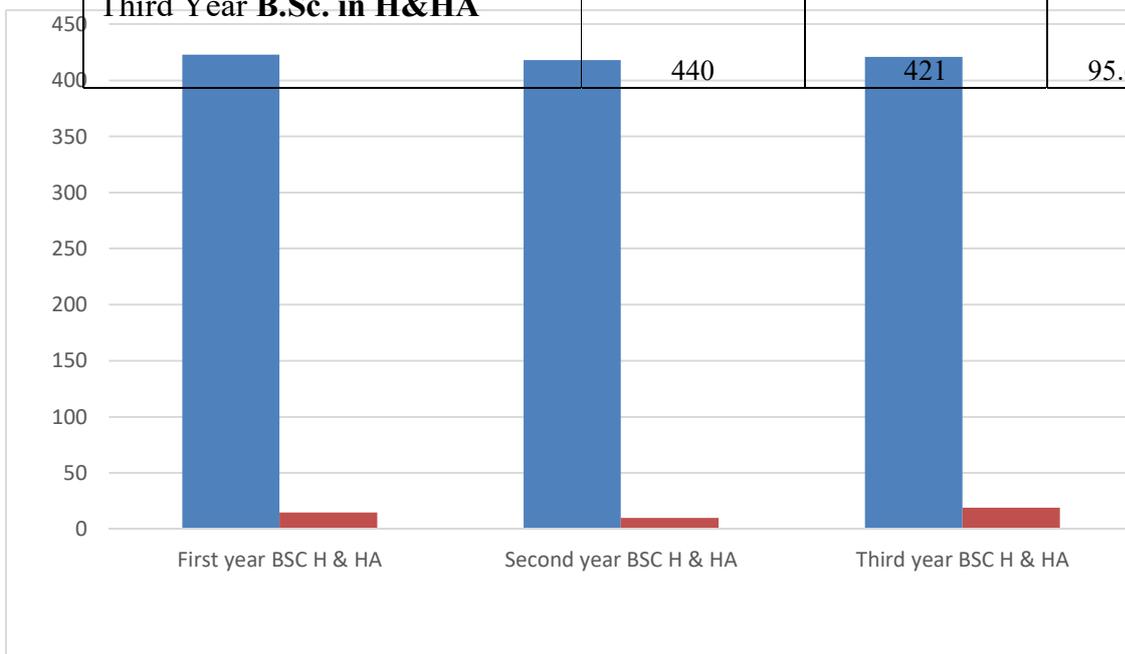
All the regular courses from 1 to 2 are affiliated to National Council for Hotel Management & Catering Technology under Ministry of Tourism, Government of India.

viii) Reservations:

The reservation quota as per Government of India rules for all courses is as follows: ST – 7.5%, SC – 15%, OBC – 27%, 5% seats in each category are reserved for persons with Disabilities (PWD) and one seat is for Kashmiri Migrants, 10% - Economically Weaker section (EWS).

ix) Results – Year 2022-2023

<u>Name of the course</u>	<u>Appeared</u>	<u>Passed</u>	<u>Pass %</u>
First Year B.Sc. in H&HA	438	423	96.58 %
Second Year B.Sc. in H&HA	428	418	97.66 %
Third Year B.Sc. in H&HA	440	421	95.68 %



x) **Placements: Placements for the year 2022-2023.**

Sr.No	COMPANY	NOS	SALARY P.M
1	The Oberoi Hotels (OCLD)	3	31375
2	The Oberoi Hotels (OCER)	69	18000
3	Hilton	4	30000
4	Park Hotels	11	30000
5	Taj (IHCL)	26	26000
6	Pyramids Group	42	59260
7	HMS HOST	17	30000
8	ITC	5	24000
9	Café coffee day	26	25000
10	Arvind Mills	52	19000
11	Bookeventz	12	31167
12	AWFIS	17	37500
13	PUMA	21	35417
14	ADITYA BIRLA FASHION & RETAIL	18	39583
15	GROWISTO	3	58333
16	TEC	14	37500
17	RELIANCE DMIT	18	22917
18	MC DONALDS	11	30000
19	LEMON TREE	14	22600
20	COMPASS	9	37500
21	STARBUCKS	26	30750
22	HYATT	4	30000
23	TRIP NAVIGATOR	6	20000
24	RBL - PRET	11	30000
25	FERN	9	23000
26	ACCOR	10	32500
27	AB GRASIM	8	39583
28	REVNOMIX	3	25000
29	ALMOND HOUSE	8	27546
30	RADISSON	8	20000
31	KARTHOS - vegan	3	20000
32	DOMINOS	14	19583
33	Aditya Birla - Tasva	11	37500
34	Sbarro pizza	8	17000
35	third wave coffee	9	31525
36	Club Mahindra	16	30000
37	Amritara Resorts	22	21000



xi) Scholarships:

62 scholarships offered by Maharashtra Government, 12 by Top Class Scholarship for SC offered by ministry of social justice, National fellowship scheme for ST offered by ministry of tribal affairs is 08, Top Class Scholarship for students with Disabilities offered by ministry of social justice is 02 and 25 scholarships offered by other organizations and state governments.

xii) Research / Consultancy / Training:

As a part of the syllabus students of the final year B.Sc. in Hospitality and Hotel Administration are required to do a Research project. More than 100 Research Projects were undertaken by the students of this course.

Consultancy was undertaken for the following organisation's

SR NO	DATE	PARTICULARS
1	November 2022	BARC
2	December 2022	BARC
3	February 2023	INCOME TAX
4	February 2023	PARK CLUB

xiii) Faculty/staff training and development:

Staff/faculty attended following webinars/seminars:

1. Ms.ASmita Powar participated in FDP at APCA College (Academy of Pastry and culinary Arts, Andheri) from 27.08.22 to 28.08.23.
2. Dr.Francis Thomas participated in CLF Program, Noida from 31.10.22 to 05.11.22.
3. Ms.Asmita Powar participated in CLF Training, NCHMCT, Noida from 13.03.23 to 18.03.23.
4. Organization of Hindi Workshop- A workshop related to Hindi Unicode was organized for all the administrative employees of the institute on 19-1-23.
5. Participation in TOLIC Meeting - Shri Nisheeth Srivastava, Principal and Dr. Rajeshwar Uniyal, Consultant (Hindi) represented the Institute in TOLIC Half Yearly Meeting held at President Hotel, Colaba on 21-12-22.
6. Representation in one day Hindi workshop – Mr. Prasad Patil and Mr. Aniket of the institute participated in the one day Hindi workshop organized at Bandra West, which was conducted by the TOLIC on 28-02-23.
7. Paarangat Training - Ms. Ritu MK, Senior Clerk and Ms. Albina Ger, Senior Clerk working in this institute were nominated for advanced training of Hindi, but due to some unavoidable reasons they will take this training in the next session.
8. Representation of the Institute in TOLIC Seminar - Dr. Rajeshwar Uniyal, Advisor (Hindi) represented the Institute in the TOLIC Seminar organized by Indian Oil Corporation, Bandra East and Airport Authority of India, Andheri East.
9. TOLIC Kavi Sammelan - Dr. Rajeshwar Uniyal, Consultant (Hindi), represented the institute in the TOLIC Kavi Sammelan organized by -Electricity System Operation Ltd. Andheri East. on 02-12-22.
10. Participation in the meeting of TOLIC Official Language Officers - Consultant (Hindi) Dr. Rajeshwar Uniyal represented the institute in the meeting of TOLIC Official Language Officers held at Police Gymkhana on 12-01-23.
11. Participation in Narakas Seminar - Dr. Rajeshwar Uniyal, Consultant (Hindi) represented the Institute in TOLIC Official Language Seminar organized by BPCL, Ballard Pair on 03-02-23.
12. Participation in the TOLIC Organizing Committee meeting - Dr. Rajeshwar Uniyal, Consultant (Hindi) represented the institute in the TOLIC Organizing Committee meeting organized by HPCL, Mumbai on 17-02-23.

xiv) **Events & Activities**

1. Swachhta Action Plan: Following activities were organized for the year 2022-2023.

Sr. No	Date	Activities/ Programme conducted
1	29 th July 2022	Nukkad Natak was organised at Gateway of India. The theme of the natak was “Swacch Bharat”. This was done to showcase to the tourists visiting the monument the importance of keeping the country clean.
2	28 th August 2022	Session on measures to successfully execute Swachh Bharat. This session was delivered to INS Hamla cadets at the institute.
3	16 th September 2022	Lecture on “Hygiene & Safety” for the road cleaners of Brihanmumbai Mahanagarpalika (B.M.C) G North Ward.
4	17 th October 2022	Session was organized at Chabbildas CBSE school to primary students about the importance of keeping the surroundings clean.
5	26 th December 2022	Clean up of Dadar beach. Students came together for this initiative.
6	30 th January 2023	Awareness Activity at Shivaji Park on cleanliness.



2. Mistletoe Mania 2022

A fun filled Christmas extravaganza was held at the Institute on 23rd December. The food, decor & events were planned by the students themselves.



3. Cournocopia 2023

Institute annual fest Cornucopia 2023 a 3 day event was held from 24th February 2023 to 26th February 2023. The entire event was planned and executed by the by the students.

The Institute has organized various events through out the year 2022-2023.

xv) Measures taken / System in place to prevent ragging

Suitable measures have been taken to prevent ragging. No ragging cases have been reported.

xvi) Status relating to court cases

NIL

xvii) Implementation of Right to information Act, 2005

The system has been put in place and is displayed prominently on the website of the institute. The authorities under the act are:

1. Appellate Authority – Mr.Nisheeth Srivastava Principal Tel. no 022-24457241/2 E-mail director@ihmctan.edu
2. Central Public Information Officer –Ms.Mruduta Barde Administrative Officer Tel. no 022-24457241/2Extn 215 E-mail: admin@ihmctan.edu
3. Public Information Officer – Ms. Sneha Kambli – U.D.C Tel.no.022-24457241/2 Extn 257 E-mail : sneha@ihmctan.edu
4. Number of applications received : 28
5. Number of appeals received : NIL

xviii) Status of Audit Paras

Para-wise reply was sent to the PAO for all the paras.

xix) Progressive use of Hindi

As per the orders of the Government of India, regular meetings of the Official Language Implementation Committee were organized under the chairmanship of the Principal for compliance of the Official Language Policy in the institute. Regular quarterly Hindi workshops were also organized in the Institute to make the employees aware of the Official Language Policy .Hindi Pakhwada (Fortnight (was also organized in this institute from September 29-14, .2022Many events and competitions were organized during this fortnight.

Under the progress made in Hindi during this period, a roster was prepared mainly for Hindi training and arrangements were made for Hindi training to the employees of this institute.

Along with this, the institute's dictionary (related to hotel management) was made available for TOLIC (Town Official Language Implementation Committee) terminology and participation in TOLIC meetings and seminars etc. was ensured.

Special attention is being paid to the achievements like putting words in Hindi under the title Aaj Ka Shabd on the main notice board in the institute and the institute also bought Hindi books this year achieving the set target. The material for the Council's quarterly magazine ATITHYA was also sent by this organization.

On the occasion of International Mother Language Day, Essay Competition and Linguistic Poetry Competition in Hindi was organized for all the students of the institute and certificates and cash prizes were given to all the successful participants of the competition.

*
— —

